

**SMHS Dean’s Quality Improvement Panel
Monday October 25, 2021 1:00-3:00 PM Zoom Meeting**

Attending: Steve Tinguely, Dean Wynne, Pat Carr, Judy Solberg, Ken Ruit, Susan Zelewski, Ryan Norris (MS4), Jim Porter, Marc Basson, Carissa Klarich (Guest MS4), KC Braaten (Guest MS3), Megan Corn (Guest MS2)

Absent: Sheila Bosh, Bryon Grove

| AGENDA ITEM | SUMMARY | ACTION/FOLLOW-UP |
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| Call meeting to order | Meeting was called to order by Dr. Stephen Tinguely, Committee Chair. | |
| Review of Minutes | Review of October 20, 2021, meeting minutes deferred. Minutes are available for review on Blackboard. | Add review of minutes to November 10 th agenda. |
| ISA 2 Update | <p>Carissa Klarich (M4) ISA 2 Communication Improvement Committee lead, and Megan Corn (M1) ISA 2 Pre-Clinical Committee Lead attended today’s meeting to present updates on their respective committee work.</p> <p>Communication Improvement Committee Updates: Townhalls have been renamed “Heads Up”. These are anticipatory meetings. They have been well received. Friday Feedback meetings are like the PCL meetings. They are meeting to discuss shared concerns. These concerns are shared with Dr. Borg and Dr. Dunlevy. Teams committee folders are used to organize updates for each of the four ISA 2 committees. ISA 2 updates are spearheaded by Ryan Norris (ISA 2 Student Lead). Email updates are being sent out to the student body. Teams’ folders are accessible to all students. They are working on a Pre-Clinical link.</p> <p>The Purple Book is a work in progress. The UND Admin point person is Emily Evers. They are working on table of contents now. Still need to determine how the maintenance will occur.</p> <p>The feedback link is now in the signature of emails for everyone in Education Resources. It’s also active on the website per Dr. Carr. This</p> | |

may need to be communicated to students and will be added to the agenda for the communication committee meeting next week. The update emails from Ryan Norris also includes the link. It's also at the bottom of every clinical course evaluation form per Susan Zelewski. It was clarified that there is now one link for all medical students. When submissions are received, they are separated out by pre-clinical and clinical with Dr. Carr addressing pre-clinical and Dr. Tinguely addressing the clinical questions or comments. Responses are emailed out by OMA at regular intervals.

There has been some discussion about a new position for a communication coordinator. Dr. Tinguely commented that we're currently lacking a centralized communication system. The ISA 2 committees are using TEAMS and the student reps (e.g., SASRC) are using OneDrive. Carissa mentioned that Emily Evers may be the one to inform newly elected student leaders of their responsibilities. Discussed how best to communicate student leader responsibilities to existing student leaders. Dr. Tinguely commented that this will be added to the agenda for the communication meeting on Wednesday.

Briefly discussed how to ensure that the newly implemented ISA 2 recommendations will continue and who will ensure that they are monitored and evaluated when the current student leaders graduate.

Pre-Clinical Committee Updates:
Green Tasks (completed) were discussed first. Unforeseen consequence of the new preclinical curriculum is the lack of breaks in Phase 1. A vote occurred in February of last year which resulted in a change from an 18-month curriculum to a 20- month curriculum. This was a positive change.
Second completed task was the number of PCL hours. In the new process there are fewer PCL cases. The 5 students who remediated felt this was a positive change.
Sim Center IPHC has received positive feedback. In response to the positive feedback, Dr. Allen was able to create additional opportunities.

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| | <p>In terms of diversity, they are now using non-white mannequins, non-white names, with different cultural pieces. Students are excited about this.</p> <p>Panel of 3rd and 4th year clerkship sites that benefits out of state students. This has been implemented and will occur for first year students. It will include a panel who will provide information about each site as well as pros and cons.</p> <p>Yellow tasks:</p> <p>i-spiral student evaluation form. Students felt this wasn't a very effective form. They suggested a sliding scale to see progress as moving through unified sessions. The committee will continue their work and then bring to UMEC. Dr. Van Eck shared with Megan a version of i-spiral 2.0. He asked her and the Pre-clinical Committee to review this version and provide feedback.</p> <p>IPHC – Ryan and Megan will be meeting with Dr. Eric Johnson and Michelle Montgomery. Some dissatisfaction with the effectiveness and the limited interaction for all professions.</p> <p>Two areas that they're still working on, include the allotted time for lectures. Discussed the possibility of a popup in zoom to alert the faculty that they are nearing the end of their allotted time. Dr. Wynne suggested a joint email to faculty from both him and Dr. Carr stating the expectations and outcomes. Dr. Wynne requested that Ryan as the ISA Student Lead communicate to the student body that this concern is being taken seriously and will be addressed with faculty. Ryan will compose the message. Dr. Carr will review his message prior to him sending out to the students.</p> <p>Improving the quality of the exam questions to mirror the USMLE. Dr. Basson asked if this is still an issue with Step 1 going to pass/fail. Megan responded that this is still an issue as Shelf exams and Step 2 exams require deeper level thinking questions. The sooner students begin processing these types of questions, the more successful they will be.</p> <p>Dr. Tinguely shared the ISA table for Element 8.8-1 Student Workload in the Pre-clerkship Year. 55% of M1's are dissatisfied. He asked Megan if she had any thoughts on the root cause of this dissatisfaction. Megan commented that the PCL was huge. It was</p> | |
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| | <p>really hard with the condensed curriculum to have so much PCL per week, as well as lectures going over time.</p> <p>Dr. Tinguely asked Ryan Norris and KC Braaten their thoughts on the dissatisfaction regarding educational and teaching spaces at hospitals noted in ISA table 5.6-2 for M3's. He also asked about the dissatisfaction with study space at hospitals/clinical sites noted in 5.11. Ryan suggested that he break this down by campus. He thought that might provide greater insight. KC commented that in Bismarck there is a relaxation/study space. Occasionally one student wants to study while another student is listening to a You-tube video. This can be challenging at times. He noted that there is also a separate area in the UND Family Medicine Center where students have a larger area for studying. This works very well for the students. It was concluded that this will be revisited once the campus specific data is received from Ryan Norris.</p> | |
| Follow Up Student Survey Quality of Education | <p>Dr. Zelewski commented that they sent out this survey to graduates. Currently have received 15 responses. She will collate and share data at the next meeting.</p> | Add to November 10 th Agenda. |
| Announcements/Next Meeting | November 10, 2021 | |

Submitted by Sheila Bosh, RN, Accreditation Manager

Approved by Dr. Stephen Tinguely, Chief Accreditation Officer