

**University of North Dakota School of Medicine & Health Sciences  
Graduate Medical Education Program Concern and Complaint Process**

**Resident/Fellow Concern and Complaint Process**

To ensure that Residents and Fellows are able to raise concerns and complaints in a confidential and protected manner in an environment which fosters open communication without fear of intimidation and retaliation, the following options and resources are available and communicated to Residents, Fellows, and Faculty annually.

**Step One**

Discuss the concern or complaint to your Chief Resident, Program Coordinator, Associate Program Director, Campus Resident Advocate, and/or Program Director as appropriate.

**Step Two**

If the concern or complaint involves the Program Director and/or cannot be addressed in option one, Residents and Fellows have the option of discussing issues with the respective Department Chair as appropriate.

**Step Three**

If you are not able to resolve your concern or complaint within your program, contact the Graduate Medical Education Designated Institutional Official (DIO) [kim.becker@med.und.edu](mailto:kim.becker@med.und.edu) (701-777-6716) or;

- [Anonymous Reporting Form on the GME website](#)

**University of North Dakota School of Medicine & Health Sciences  
Resident Fair Process and Grievance Procedure**

In instances of UNDSMHS discipline of Residents, please refer to the online [Resident Fair Process and Grievance Procedure](#) for detailed information regarding process.

Approved by GMEC 11/14/17